NY/IPRO Using Data to Drive Improvement in Albany Community Work Plan

Albany HRR Community Work Plan
January 2013

Key Tasks		Key Milestones			
Task Description	**Activity/Approach**	**Start Date**	**Completion Date**	**Status**	**Expected Outcome**
Community will convene a meeting that includes community service, health care providers, consumers and other stakeholders to discuss long term care planning for medically complex patients	Each County Office for Aging or rural health agency will schedule a presentation by IPRO Project Team to provide a Special Innovation Project overview to their members to discuss and offer feedback. The meetings will contain a cross-setting representation of providers, consumers and other stakeholders from within their community.	10/17/12	2/28/13	Ongoing	Meeting Attendance and Meeting Summaries Engaged and activated community
Albany HRR acute care and critical access hospital Directors of Case-management/Discharge Planning will meet with IPRO to discuss successes and challenges for coordinating post-acute care for medically complex patients	Interview of Albany HRR acute care and critical access hospital Directors of Case-management/Discharge planning to discuss their specific issues related to long term planning for post acute care for medically complex patients	10/17/12	2/28/2013	Ongoing	Meeting Summaries Best Practice & Challenges Summary

NY/IPRO Using Data to Drive Improvement in Albany Community Work Plan					
Albany HRR Community Work Plan January 2013					
Key Tasks		**Key Milestones**			
Task Description	**Activity/Approach**	**Start Date**	**Completion Date**	**Status**	**Expected Outcome**
Community post acute providers will offer their input related to long term care planning for medically complex cases.	IPRO team will contact providers of post acute services: SNFs, Critical Access Hospitals (swing beds utilization), hospitals with transitional care units, LTCHs, acute rehabilitation facilities for interview	10/17/2012	2/28/2013	Ongoing	Meeting Summaries
The community will create a definition of a clinically complex patient.	IPRO will assist the community to define the characteristics of this patient population in an effort to better manage their post-acute hospital period.	1/1/13	6/30/13	In Process	Common definition of clinically complex patient and preferred care management plan
The community will convene a Learning and Action event to share the results of the community meetings and individual interviews.	Schedule a Summit conference with invitations to community leaders, health officials, consumers, and other stakeholders.	4/16/13	4/16/13	In planning phase	Event registration, attendance and evaluation summaries
The community will identify best practices that are exhibited by a provider agency or group of providers. The best practices will be showcased during the Community LAN event on 04/16/13	During the community root cause analysis the project team will identify a Best Practice that has been implemented in an effort to streamline patient's transition at hospital discharge.	2/28/13	4/16/13	in planning phase	Development and sharing of a compendium of best practices

NY/IPRO Using Data to Drive Improvement in Albany Community Work Plan					
Albany HRR Community Work Plan January 2013					
Key Tasks		**Key Milestones**			
Task Description	**Activity/Approach**	**Start Date**	**Completion Date**	**Status**	**Expected Outcome**
The community will agree upon community metrics to track during project time period	Examine patient related Medicare claims data to identify trends and care patterns for patients who are clinically complex patients; present potential community metrics at LAN event.	10/1/12	9/1/2013	Ongoing	Create a dashboard report to present at LAN event.
The community will Identify a cross-setting QI initiative to enhance transition of clinically complex patients within their community.	At the Learning and Action event, facilitate participants in development of a QI initiative that will assist in streamlining the transition of clinically complex patients post hospital discharge.	4/16/13	5/30/13	In planning process	Survey results
The community members will establish a regular meeting schedule for QI initiative development and measurement.	Establish meeting times within the community for QI activity development and measurement.	5/1/13	9/27/2013	In planning process	Develop QI initiative and perform PDSA cycles.